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PTO/SB/08A (08-00)

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Substitute for Form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>OCT 15 2003</i> <i>JCCB</i> <i>PATENT & TRADEMARK OFFICE</i>		Application Number	10/002,771
		Filing Date	November 2, 2001
		First Named Inventor	T. UENO
		Group Art Unit	2175
		Examiner Name	Not Yet Assigned <i>THUY PARDO</i>
Sheet 1 of 1	of 1	Attorney Docket Number	01707/LH

U.S. PATENT DOCUMENTS

Exam. Init's*	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion
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Technology Center 2100

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TP	D	EP	0 822 473	A2	CANON KABUSHIKI KAISHA	02-04-1998		
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TP	F	DE	100 29 455	A1	MITSUBUSHI INTERNATIONAL GmbH	07-19-2001		

Examiner Signature

Date Considered

6/21/07

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Place a check here if English translation is attached.

DATE MAILED: October 15, 2003

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Substitute for Form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT MAR 15 2002 U.S. PATENT & TRADEMARK OFFICE		Application Number	10/002,771
		Filing Date	November 2, 2001
		First Named Inventor	Toshio UENO
		Group Art Unit	2175
		Examiner Name	Thuy Pardo
of 2	Attorney Docket Number	01707/LH	

U. S. PATENT DOCUMENTS

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Examiner Signature

Date Considered

6/21/04

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DATE MAILED: March 8, 2002

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INFORMATION DISCLOSURE
STATEMENT BY APPLICANT

MAR 15 2002



Sheet

1

of

Attorney Docket Number

1002,771

November 2, 2001

First Named Inventor

Toshio UENO

Group Art Unit

2175

Examiner Name

Thuy Pardo

01707/LH

OTHER PRIOR ART - NON-PATENT LITERATURE DOCUMENTS

Examiner Initials ¹	Cite No. ¹	Include name of author (in CAPITAL LETTERS), title of article, title of item, date, page(s), volume-issue number(s), publisher, city and/or country where published	T ²
TP		U.S. Serial No. 09/813,209, filed March 20, 2001, entitled TECHNICAL SUPPORT SYSTEM, inventor: Mineo Nozaki and Toshio UENO	

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Date Considered

6/21/04

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